



Royal College
of Nursing

Infusion Therapy: The Patient Perspective

OPAT Conference

ICC Birmingham

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Review Question

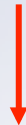
What are the facilitators and barriers perceived by patients receiving a range of infusion therapies?

Search & Sift Process

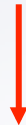
466 records initially identified



90 records following 1st sift



63 records following 2nd sift



42 records retrieved



22 available as full text

A range of facilitators and barriers were identified from the literature, with a number being identified as both a facilitator and a barrier

FACILITATORS

- ▶ Personalised/flexible approach
- ▶ Support for patients
- ▶ Support for carers
- ▶ Preparing patients for the impact of their illness and treatment
- ▶ Listening to patients
- ▶ Early/timely referral
- ▶ Effective patient information
- ▶ Enabling patients
- ▶ Effective district nursing services

BARRIERS

- ▶ Patients lack of choice
- ▶ Patients lack of training/education
- ▶ Limits of treatment
- ▶ Unrecognised patient needs
- ▶ Unrecognised carer needs
- ▶ Failure to acknowledge impact of illness and treatment on patients
- ▶ Patient experiencing loss of control and loss of autonomy
- ▶ Complexity of information
- ▶ Lack of time

BOTH BARRIER AND FACILITATOR

- ▶ Patient trust in professionals
- ▶ Patient self perception
- ▶ Patient characteristics
- ▶ Patient preferences
- ▶ Recognising patient skills & expertise
- ▶ Professional dominance & control
- ▶ Paternalism
- ▶ Communication
- ▶ Shared decision-making
- ▶ Home treatment options
- ▶ Information
- ▶ Self-care

Warwick Patient Experiences Framework (WaPEF, 2014)

- ▶ Patient-as-active-participant
- ▶ Responsiveness of services (individualised approach)
- ▶ Lived experience
- ▶ Continuity of care and relationships
- ▶ Communication
- ▶ Information
- ▶ Support

Lived Experience

- ▶ Hope and/or hopelessness
- ▶ Adjustment
- ▶ Staying positive
- ▶ Taking control
- ▶ Anger, anxiety and depression
- ▶ Denial
- ▶ Incapacitation
- ▶ Grief
- ▶ Powerlessness and objectification

Support

- ▶ Networking
- ▶ Role of nursing
- ▶ Shared decision-making
- ▶ Emotional and psychological support
- ▶ Support for carers

Responsiveness of services

- ▶ Education and training for patients
- ▶ Education and training for staff
- ▶ Education for family carers
- ▶ Recognition of unmet patient need
- ▶ Role of nursing

Communication

- ▶ Professional dominance and control
- ▶ Lack of choice
- ▶ Lack of time
- ▶ Role of nursing
- ▶ Decision-making process

Information

- ▶ Timely and relevant information
- ▶ Complexity of information
- ▶ Patients as a source of information
- ▶ Role of nursing

Patient as active participant

- ▶ Struggle for shared decision-making
- ▶ Professional dominance and control
- ▶ Paternalism
- ▶ Trust

Continuity of care & relationships

No findings mapped against this theme

Danger of focusing on nursing tasks and technologies of care

Nurse-as-Robot

Summary of findings

- ▶ Variety of patient experiences
- ▶ Patient and professional preferences differ
- ▶ Some factors viewed as facilitator & barrier
- ▶ Unmet emotional and psychological needs
- ▶ Lack of choices
- ▶ Struggle for shared-decision making
- ▶ Key role for RNs in navigating patients, their families and their carers through the system

THANK YOU FOR LISTENING